



TERMS AND CONDITIONS



**Thank you very much for hiring us. We hope you truly
enjoy our bubbles.**

For any concerns or questions please contact us at

089 251 0030

085 837 0368

We would also appreciate your feedback and reviews (either
Social media accounts or Google g.page/cozy-tubs/review). If
you wish, you may share your Cozy Tubs moments there too.

Facebook: @cozytubshire

Instagram: @cozytubshire

#cozytubstime



TERMS AND CONDITIONS

On the delivery of the hot tub, before setting up you will be asked to read and sign Terms & Conditions

Upon Delivery

We will ask you after the set-up of the hot tub and/or bouncy castle to do a walk around to accept there is no damage or note anything previously caused, a photo will be taken. Any damages due to gross negligence while the hot tub is in your care will result in additional charges.

Your Responsibility When Hiring the Hot Tub and/or bouncy castle

You must be on site to assist us when taking delivery. You must provide us with safe access and clear instructions. We will not accept any responsibility for any damage or injury caused. You must provide working electric & water supply close to the set up area and hose with drainage nearby.

We will need a relatively flat area to set up on. You will become responsible for the hot tub after joint inspection and the T's & C's have been signed.

Accidents & Injury

As the hirer accept and acknowledge that I take full responsibility for the use and users of this hot tub at all times. Cozy Tubs will not be liable for accidents, injuries or death.

Cozy Tubs will not be liable for any accidents relating to use of our hot hubs such as wet surfaces causing slip hazards, running or jumping in and around the spa.

Cozy Tubs prohibits the use of glass items within the hot tub and will not take responsibility for injury caused by glass breakages within or around the spa area.

CHILDREN UNDER THE AGE OF 16 MUST BE SUPERVISED AT ALL TIMES. Pregnant ladies must seek medical advice before using a spa. Remember this is a hot tub not suitable as a birthing pool.

Health & Safety

Please enter the spa with safety in mind at all times, checking the temperature first.

Do not jump in or out or dive into the hot tub.

Never enter the hot tub with sharp objects.

Never use glass or any other breakable items within or near the hot tub.

Always wear the correct attire when entering the hot tub such as a bathing costume or any swimwear. Never wear shoes or heels as this could cause injury and damage to the spa.

The hirer accepts responsibility for all who use the hot tub that they are in sound medical health. If in doubt please seek medical advice.

The hirer takes responsibility that users are not impaired by alcohol or drugs

The hirer takes responsibility that users are clean when using the hot tub.

The hirer takes responsibility for making sure the hot tub cover is secured back on the tub when not in use. This will not only stop the spa losing heat but will keep the hot tub secure from accidents when not in use.

Upkeep & Chemicals

Never switch the power off. If the power gets accidentally turns off or a power failure occurs please turn it back on in the same way in which you were shown in your demonstration. We will bring you enough chemicals for the duration of your hire, you must use them to keep the spa hygienic. It's really important that everyone is clean when entering the spa. All traces of dirt grease, make up, moisturisers & creams must be removed before using the spa. When it's filled with clean water we all want it to stay as clean as humanly possible for both hygiene and unnecessary wear on the pump and spa.

We also sorry to say but if you use a fake tan you cannot use the spa as it will cause lasting discolouration of the spa and result in a damage charge.



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If we find the spa unreasonably dirty on collection a fee of 20 EUR will be charged. DO NOT USE bubble bath or soaps, washing up liquid or any other chemicals within the spa. This also means products such as a silly string! These chemicals or foreign objects will ruin the pump. If this occurs it will be classed as gross misuse and we will be looking to reclaim the costs.

Damages to your Property

Cozy Tubs will not be held responsible for any damages to your property through the entire hire period. This includes weight or water damage to any or all structure, fixings & fittings, garden or grass areas. It is your responsibility to make sure that the space provided is fit for purpose.

Liability

On agreeing a delivery / collection time on the given date we will not be held responsible or liable for any delays that are out of our control.

If a hot tub stops working you must notify us immediately so we can be given the opportunity to identify the problem and resolve it.

We will not be held responsible for damage to persons or property.

Lost, Stolen, Damaged, or Unclean Hot Tub

It is you the hirer who is responsible for returning the spa in the same condition in which you received it.

You will be held responsible for a lost, stolen or damaged whether it's minor damage or damaged beyond economical repair.

If you do not willingly pay the costs we will pursue you through the courts.

Our Right of Access

I the hirer do hereby give Cozy Tubs the right to enter the premises or land where they believe the hot tub to be on the agreed date and time of the collection.

Other

If any of the terms in the above contract are not acceptable then Cozy Tubs service will not be supplied.

By signing this contract you the hirer agree the release of Cozy Tubs from any and all liability.

On hiring and signing this contract you the hirer agree to and accept all of the terms and conditions and acknowledge that the use of the hot tub and bouncy castle is at your, the hirer's, own risk.

Hirer Signature: _____ Date: _____

THANK YOU



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Get the Hot Tub Running:

- Once the water is filled to indicated Max lines, you must initiate the heat functions of the hot tub. Please follow provided pump function instructions on the separate sheet.
- You will hear the noise as the pump starts to work.
- The light next to the flame button will also come on.
- If you do not turn on the flame button as soon as filled, you will lose out on valuable heat time.
- Check the pre-set temperature by pressing either Up or Down Arrows. This is the temperature that the hot tub will heat to. (Max 40 °C)
- Put on the lid, tighten the straps and leave to heat up, checking occasionally. Heat time is up to 24-36 hours depending on the tub, weather and water temperatures.

IF YOU DO NOT TURN ON THE HEAT BUTTON, YOUR HOT TUB WILL NOT GET HOT. IF YOU TURN OFF THE HEAT BUTTON, YOUR HOT TUB WILL COOL DOWN. Leave the HEAT button on from when the water is filled until you finished with the hire.

In strong winds you must take down the gazebo. Please refer to instructions provided.

Keep the Water Clean:

It is essential to your safety and enjoyment that the water is kept clean and clear. Bathing in dirty water can cause a rash. Users must shower before every use, wipe feet before entering the spa and tie long hair back.

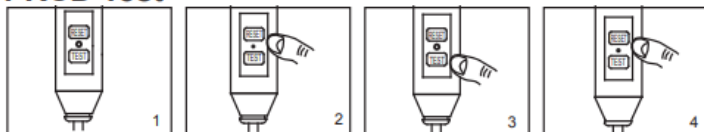
Have you also noticed, there is no **"P"** in **"COZY-TUBS"**, so let's keep it that way 😊





TERMS AND CONDITIONS

PRCD Test



NOTE: Drawings for illustration purpose only. May not reflect actual product. Not to scale.

1. Insert the plug.
2. Press the "RESET" button, the indicator light turns on.
3. Press the "TEST" button, the indicator light turns off.
4. Press the "RESET" button, the indicator light turns on.
5. Press the "On/Off" button for 2 seconds, your pump is ready to use.



WARNING: The PRCD plug must be tested before each use to avoid risk of electric shock.

WARNING: Before inserting plug into a power outlet, make sure the current rate of the power outlet is suitable for the pump.

WARNING: Do not use the pump if this test fails and contact our Customer Service.

Alarms

	Causes	Reasons	Solutions
	The water flow sensors work without pressing the filter or heat button.	<ol style="list-style-type: none"> 1. The water flow sensor flags didn't fall back into the correct position. 2. The water flow sensors are broken. 	<ol style="list-style-type: none"> 1. Unplug the plug gently, strike the side of the pump but not violently, and plug it back in. 2. To get assistance visit our website www.bestwaycorp.com support section.
	After starting or during the functions of filtering or/and heating, the water flow sensors do not detect water flow.	<ol style="list-style-type: none"> 1. You forgot to remove the 2 stopper caps from inside the pool. 2. Filter cartridges are dirty. 3. Activate the filter or heat system and put your hand in front of the outlet pipe inside the pool to check if you can feel water flowing out. <ol style="list-style-type: none"> a. If no water flows out the water pump is broken. b. Water flows out but the alarm appears, the water flow sensors are broken. 	<ol style="list-style-type: none"> 1. Remove the 2 stopper caps before heating, refer to Assembly section in the User's Manual. 2. Remove the filter set from inside the pool and push the filter or heat button. If no alarm appears, clean or change the filter cartridges install the filter set inside the pool. 3. To get assistance visit our website www.bestwaycorp.com support section.
	The pump's thermometer reads the water temperature below 4°C (40°F).	<ol style="list-style-type: none"> 1. The water temperature is lower than 4°C (40°F) 2. If the water temperature is higher than 7°C (44.6°F), the pump's thermometer is broken. 	<ol style="list-style-type: none"> 1. The spa is not designed to operate with water temperatures lower than 4°C (40°F). Unplug the pump and only re-start the pump when the water temperature reaches 6°C (43°F). 2. To get assistance visit our website www.bestwaycorp.com support section.
	The pump's thermometer reads the water temperature over 50°C (122°F).	<ol style="list-style-type: none"> 1. The water temperature is over 50°C (122°F) 2. If the water temperature is lower than 45°C (113°F), the pump's thermometer is broken. 	<ol style="list-style-type: none"> 1. The spa is not designed to operate with water temperatures greater than 40°C (104°F). Unplug the pump and only re-start the pump when the water temperature reaches 38°C (100°F) or lower. IMPORTANT: Before you re-start the pump, push the pump's reset button. 2. To get assistance visit our website www.bestwaycorp.com support section.
	The pump's thermometer connections have issues.	<ol style="list-style-type: none"> 1. The pump's thermometer connectors don't work properly. 2. The pump's thermometer is broken. 	To get assistance visit our website www.bestwaycorp.com support section.
	The manual reset thermal cut-out has problem.	The manual reset thermal cut-out trips off.	<ol style="list-style-type: none"> 1. Unplug the pump and push the reset button, then plug the pump back in. 2. In case the alarm still remains, check the RESET BUTTON section in manual. 3. To get assistance visit our website www.bestwaycorp.com support section.
	Ground Connection Failed.	<ol style="list-style-type: none"> 1. The ground bonding of your home has some problem. 2. The pump has some problem. 	To get assistance visit our website www.bestwaycorp.com support section.



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PUMP OPERATION

IMPORTANT: Make sure the pump is upright when using the spa.

Heating Reset

When using the Lay-Z-Spa for first time, or after a long period of inactivity, be sure to press the reset button on the pump using a small and thin object.

RESET BUTTON

IMPORTANT INSTRUCTIONS FOR USING

If the temperature on the control panel (or the water temperature) has not changed 4-5 hours after activation of the heating system, use a thin object to press the RESET BUTTON, and restart the heating system.

IMPORTANT: The heating System will not operate if the outside temperature is above 40°C (104 °F) or if the Lay-Z-Spa is under direct sunlight. Under these conditions, please wait until a cooler time of day before pressing the RESET BUTTON with a thin object and restart the heating System.



Lock/Unlock Button



The pump has a 5-minute auto-lock. The LED light will dim out when the pump is locked (no function is activated). To lock or unlock the pump, place a finger over the lock/unlock button for 3 seconds.

Power-Saving Timer Button



This is a newly added function, designed to help avoid wasting power by setting the time and duration of the heating cycle for the spa. This way, you can enjoy your spa at the time you desire, without needing to leave the heater on at all times.

STEP 1: Set the heating duration

1. Press the button until the LED starts to flash.
2. Press the or button to adjust the heating duration (From 1-999 hours).
3. Press the button again to confirm the heating duration.

STEP 2: Set the number of hours FROM NOW when the heater will activate

1. After setting the heating duration, the LED starts to flash.
2. Press the or button to adjust the hours until time of activation (From 0-999 hours).
3. Press button again or simply touch nothing for 10 seconds to confirm the setting. The LED will light steadily, and the countdown to heater activation will begin.

To modify the timer settings: Press the button and use the or button to adjust.

Cancel the setting: Press the button for 2 seconds.

NOTE: After setting, the screen flashes the current temperature and time alternately.

NOTE: Timer adjustment (amount of time with the heater ON) may be set from 1 to 999 hours; Reservation time adjustment (the number of hours FROM NOW when the heater will begin to function) may be set from 0 to 999 hours. If the timer is set at 0 hour, the heating system will activate immediately.

Note that the timer is one time per use - the user sets the duration of the heating cycle, and how many hours from now the heating cycle begins. The timer does NOT repeat until reset.

Lay-Z-Massage System Button



Use this button to activate the massage system, which has a 30-minute auto-shutoff feature. The light above the Lay-Z-Massage System Button displays red when activated.

IMPORTANT: Do not run the Lay-Z-Massage system when the cover is attached. Air can accumulate inside the spa and cause irreparable damage and bodily harm.

NOTE: Heat and massage system work together to create a warm massage experience.



Celsius/Fahrenheit Toggle

The temperature can be displayed in either Fahrenheit or Celsius.



Heat Button

Use this button to activate the heating system. When the light above the heat button is red, the heating system is activated. When the light is green, the water is at the set temperature and the heating system is at rest.

NOTE: If the heating system is activated the filtration system will automatically start.

NOTE: After turning off the heating system the filtration system will continue to operate.

NOTE: If the PRCD is activated and the water temperature is below 6°C, it will automatically heat to 10°C.



Water Filter Button

This button turns the filter pump on and off. The light above the Water Filter Button displays red when activated.

NOTE: The heating and filtration systems do not turn off automatically. When finished using either system, be sure to turn them off.

Temperature Adjustment Buttons



Pressing the Temperature Increase or Decrease buttons will cause the LED to flash. When it is flashing you can adjust to the desired temperature setting. If you hold these buttons down the values will rapidly increase or decrease. The new and desired temperature setting will remain on the LED display for 3 seconds to confirm the new value.

NOTE: The default temperature is 35°C (95°F).

NOTE: Temperature adjustment ranges from 20°C (68°F) to 40°C (104°F).



On/Off Button

Press this button for 2 seconds to active the control panel buttons and the light turns to green. Press this button for 2 seconds to turn off all currently activated functions.

Power-Saving Timer LED



This LED flashing means you are setting the heating duration. The light will be on when the heating function starts to work.

This LED flashing means you are setting the number of hours FROM NOW when the heater will activate. When the light is on, the Power-Saving Timer function is set.

NOTE: The water heat rate may change in the conditions below:

- When the outdoor temperature is below 15°C (59°F).
- If the cover is not in position when the heating function is activated.

NOTE: To display the current water temperature, run the filter system for at least a minute. The water temperature as tested by an external thermometer may vary from the temperature as displayed on the spa panel by as much as approximately 2°C.

WARNING: If the outdoor temperature is below 4°C and the pump does not work due to a power outage, this could result the pool or pump to freeze. Any damage as a result of using the spa in these conditions is the responsibility of the customer. Do not use the spa when the ambient temperature reaches -10°C.

- Keep good circulation when the spa enters a filtration purge cycle, it is good practice that on exiting the spa, all massage jets are left open, aeration valves are closed and diverters are set half way to allow chemically treated water to flush through all pipework.
- Whenever the spa is emptied, the filter should be cleaned (and drained/dried).
- In the absence of automated and/or continuous water treatment (measurement and chemical dosage) any manual dosing of chemicals shall not be performed while bathers are present in the spa.

